



Press Release - Caithness Citizens Advice Bureau

Caithness CAB launches recruitment drive to attract new volunteers

Deputy Manager Iain Gregory said “Caithness Citizens Advice Bureau is launching a new recruitment drive and hope to attract new Volunteers from throughout Caithness and North Sutherland to assist clients in our Wick and Thurso Bureaux. The demands on our services are growing daily and we need to take on new Volunteers to meet Client demand. We provide top quality in-house training, with mentoring and PC-based learning packages – no experience is needed and all we ask is that volunteers want to help others and bring their experience of life with them. We will do all the rest. Our volunteers come from all walks of life and their ages range from 17 to 77. Both of our buildings are accessible to people with all degrees of personal mobility and we can adapt and adjust desks and IT equipment as needed.

As well as seeking volunteers to work in our Wick and Thurso Bureaux we are also looking for people who live in outlying areas to join us as initial visitors to clients – due to the size of our catchment area, which covers all of Caithness and extends as far as Tongue and Melness, we would like to recruit volunteers who would be prepared to go to clients’ homes and obtain basic details of needs and then pass this to us so that we can arrange home visits or telephone interviews. This would be a huge advantage to clients who cannot easily travel, or who would perhaps prefer to be seen at home. This is a new role and, again, full training would be given”.

Iain went on to say “Caithness CAB continues to develop and enhance its role as a frontline public service, providing totally confidential and free advice to all. We would be delighted to hear from anyone interested in joining us and we are very anxious to attract applications from those interested in both Bureaux work and in the new Initial Visitor role and we need people to join us from all the outlying communities in Caithness and North Sutherland We know that many people are reluctant to volunteer for CAB as they feel that they do not have the skills. Nothing could be further from the truth – even if you have never used a computer before we can teach basic access within a day or so and you will quickly start to gain the skills needed to become an Adviser through our first-class local training. You will never be expected to see clients until both you and CAB feel you are ready and, if you are looking to the future, then CAB Volunteering is a great addition to your CV”.



Manager Jill Smith said – “We look forward to welcoming new Volunteers to Caithness CAB – the work is hugely satisfying and personally rewarding and many of our volunteers have been with us for a decade or more. I would like to thank our new funders who are supporting us in this recruitment drive which is funded by The Greencoat Stroupster Community Fund and The Spirit of Caithness – A Fourteen Community - both administered by Foundation Scotland”

If you would like more information, please contact Iain Gregory on 01847 894243.

Ends

Notes to Editors

Caithness CAB is a registered charity SC002849 and has been serving the community of Caithness for over 30 years.

In 2014/15 Caithness CAB dealt with 13,454 advice issues on a wide range of subjects and assisted clients to a financial gain of £1,624,467 through debt rescheduling, benefit entitlement checks, helping to claim compensation for poor products or services and assisting with unemployment claims and unpaid wages claims.

Links to Caithness CAB social media:

www.caithnesscab.org

www.facebook.com/caithnesscab

<https://twitter.com/caithnesscab>

For media queries relating to this story, please contact Iain Gregory on 01847 894243.